Partner Agency Services Team
Foodbank of Southeastern Virginia and the Eastern Shore
800 Tidewater Drive, Norfolk, Virginia 23504
Telephone: 757-627-6599
Fax: 757-627-8588

Who’s Who and What We Do!

Director of Agency & Program Services - Robby Rockey  757-201-6290
rrockey@foodbankonline.org
- Agency Advisory Council
- All Agency Call
- Statistics & Segmentation
- How do I grow my pantry and serve more
- Comments on Staff

Partner Relations Manager – Beth Brooker  757-644-5903
bbrooker@foodbankonline.org
- I know someone who wants to become a partner
- My delivery is not here yet
- There was a problem with my order
- I would like to suggest you get a product
- I need to update my point of contact and shoppers
- I would like a Foodbank staff to visit my pantry
- Feedback for the Foodbank and general questions

Partner Support Coordinator – Jacqueline Dominik  757-201-6286
jdominik@foodbankonline.org
- Send me Monthly Reports - Non-USDA Reports
- Am I in compliance? I need to schedule my inspection
- Feedback for the Foodbank and general questions!
- I would like a Foodbank staff to visit my pantry

Marketplace Assistant – Dale Parson
dparson@foodbankonline.org
- Provides assistance in the Marketplace with order pickup and shopping

Federal Programs Manager – Moriah Jackson  757-600-7027
mjackson@foodbankonline.org
- How do I join TEFAP or CSFP?
- What are TEFAP and CSFP?
- Am I in compliance with state and federal guidelines?
- I need my annual Civil Rights and/or Program Overview training(s).
- I need advertisements for my federal food distributions that meet the
- Civil Rights requirements.
- Oversee CSFP distributions at non-Partner Agencies
- Manage CSFP caseload
- Procure nutrition education for CSFP
- Collaborate with Food Sourcing to procure federal foods including creating the CSFP menu
- Summarize data for reports for VDACS and USDA
- Predict monthly productions needs for pre-boxed federal products
Federal Programs Compliance Coordinator - Dont’a Selden  757-822-0564
dselden@foodbankonline.org  
• I need ___many boxes for my CSFP order.
• I need to have my annual site review during my distribution.
• How do I do intake for federal programs? What forms do I use?
• I need to turn in my SDIs since it’s been two years.
• CSFP Reporting and Temp Logs
• USDA Reporting and Temp Logs
• Online referrals for clients who want to participate in federal programs
• Help with CSFP non-Partner Agency distributions
• Backup and answer any questions in the absence of the Federal Programs Manager

Administrative Specialist - JoAnn Ross  757-314-4550
jross@foodbankonline.org  
• Weekly Emails (Hot Sheet) and others when needed
• Send stories about your agency and volunteers
• Send photos of your pantry and volunteers
• Questions about statistics
• Other admin duties as needed

Agency Distribution Coordinator - Barbara Hayes  757-314-4571
bahayes@foodbankonline.org  
• Contact if you have AE3 questions/issues
• Agency contact for AE3 training
• What are the Marketplace hours
• I’m having trouble with my order on AE3
• I have questions about my invoice

Retail Rescue Program Coordinator - Leonna Benson  757-314-4573
lbenson@foodbankonline.org  
• Contact me if you would like to participate in the Retail Rescue program
• Having issues with Retail Rescue donors?
• Questions about food safety
• I am unable to pick-up retail rescue for by scheduled day
• Scheduling and coordination of donor requested pickups
Other Resources Outside of Partner Agency Services:

Finance Department 757-314-4570
(Billing Questions ONLY)

Food Rescue Coordinator – Christopher Taylor 948-203-3226
ctaylor@foodbankonline.org
  Having issues with Retail Rescue donors
  Having issues with the quality of Retail Rescue product

Health Equity Programs Manager - Priyangka Montagna 757-201-6279
pmontagna@foodbankonline.org
  Provide guidance related to health equity and nutrition programs to improve food equity and healthy food nutrition education.
  Work with partner agencies on conversion to a healthy client-choice food pantry model.
  Healthy Food Pantry Program

Service Insights Analyst – Tiara Sumner 757-201-6281
ssummer@foodbankonline.org
  Contact if you have Link2Feed questions
  Contact if you have Service Insights questions

Eastern Shore Branch
24530 Coastal Boulevard, Tasley, Virginia 23441

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Telephone: 757-787-2557

ES Branch Manager  Colleen Brennan  cbrennan@foodbankonline.org
ES Distribution Coordinator  Angel Fields  afields@foodbankonline.org
ES Warehouse Assistant  Kassandra Smith  ksmith@foodbankonline.org