

Partner Agency Services Team

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Foodbank of Southeastern Virginia and the Eastern Shore

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Who's Who and What We Do!

Director of Agency & Program Services - Robby Rockey 757-201-6290

rrocker@foodbankonline.org

- Agency Advisory Council
- All Agency Call
- Statistics & Segmentation
- How do I grow my pantry and serve more
- Comments on Staff



Partner Relations Manager – Beth Brooker 757-644-5903

bbrooker@foodbankonline.org

- I know someone who wants to become a partner
- My delivery is not here yet, help!
- There was a problem with my order
- I would like to suggest you get a product
- I need to update my point of contact and shoppers, or increase my credit limit
- I would like a Foodbank staff to visit my pantry
- Feedback for the Foodbank and general questions



Partner Support Coordinator – Emily Settlemyre 757-201-6286

esettlemyre@foodbankonline.org

- Manages Monthly Reports - Non-USDA Reports
- Am I in compliance? I need to schedule my inspection
- Feedback for the Foodbank and general questions
- I would like a Foodbank staff to visit my pantry
- Manages Food Safety test and certificates



Marketplace Assistant – Dale Parson

dparson@foodbankonline.org

- Provides assistance in the Marketplace with order pickup and shopping



Federal Programs Manager – Moriah Jackson 757-600-7027

mjackson@foodbankonline.org

- How do I join TEFAP or CSFP?
- What are TEFAP and CSFP?
- Am I in compliance with state and federal guidelines?
- I need my annual Civil Rights and/or Program Overview training(s).
- I need advertisements for my federal food distributions that meet the
- Civil Rights requirements.
- Oversee CSFP distributions at non-Partner Agencies
- Manage CSFP caseload
- Procure nutrition education for CSFP
- Collaborate with Food Sourcing to procure federal foods including creating the CSFP menu
- Summarize data for reports for VDACS and USDA
- Predict monthly productions needs for pre-boxed federal products



Federal Programs Compliance Coordinator - Dont'a Selden 757-822-0564

dselden@foodbankonline.org

- I need ___many boxes for my CSFP order.
- I need to have my annual site review during my distribution.
- How do I do intake for federal programs? What forms do I use?
- I need to turn in my SDIs since it's been two years.
- CSFP Reporting and Temp Logs
- USDA Reporting and Temp Logs
- Online referrals for clients who want to participate in federal programs
- Help with CSFP non-Partner Agency distributions
- Backup and answer any questions in the absence of the Federal Programs Manager



Administrative Specialist - JoAnn Ross 757-314-4550

jross@foodbankonline.org

- Weekly Emails (Hot Sheet) and others when needed
- Send stories about your agency and volunteers
- Send photos of your pantry and volunteers
- Questions about statistics
- Other admin duties as needed



AE3 & Order Specialist - Barbara Hayes 757-314-4571

bahayes@foodbankonline.org

- Contact if you have AE3 questions/issues
- Agency contact for AE3 training
- What are the Marketplace hours
- I'm having trouble with my order on AE3
- I have questions about my invoice



Other Resources Outside of Partner Agency Services:

Retail Rescue Program Coordinator - Leonna Benson 757-314-4573

lbenson@foodbankonline.org

- Contact me if you would like to participate in the Retail Rescue program
- Having issues with Retail Rescue donors?
- Questions about food safety
- I am unable to pick-up retail rescue for by scheduled day
- Scheduling and coordination of donor requested pickups



Retail Rescue Program Coordinator – Christopher Taylor, 948-203-3226

ctaylor@foodbankonline.org

- Having issues with Retail Rescue donors
- Having issues with the quality of Retail Rescue product



Finance Department 757-314-4570
(Billing Questions ONLY)

Health Equity Programs Manager - Priyangka Montagna 757-201-6279

pmontagna@foodbankonline.org

Provide guidance related to health equity and nutrition programs to improve food equity and healthy food nutrition education.

Work with partner agencies on conversion to a healthy client-choice food pantry model.

Healthy Food Pantry Program

Service Insights Analyst – Tiara Sumner 757-201-6281

ssumner@foodbankonline.org

Contact if you have Link2Feed questions

Contact if you have Service Insights questions

Eastern Shore Branch

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ES Branch Manager

ES Distribution Coordinator

ES Warehouse Assistant

Colleen Brennan

Angel Fields

Vacant

cbrennan@foodbankonline.org

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