

Help Us Better Serve You

We are transitioning to a paperless check-in system to better understand your needs, improve our services, and advocate for more funding and support. Your trust is important to us, and we are committed to protecting your information while ensuring you receive the support you need.

What Information Are We Collecting?

Demographics

Date of birth or age, gender, and ethnicity

Household Details

Number of people in your household and ages of all household members

Contact Information

Name, address, phone number, and email

Individual Needs

Dietary restrictions, military status, and participation in SNAP or other government assistance programs

If you are picking up food for another household, please be ready to provide their information.

Why Are We Collecting This Information?

Improved Services

Your information helps us tailor our programs and resources to better support your needs.

Advocate for You

Accurate data allows us to secure more funding and support, ensuring we can continue serving you and your community effectively.

Your Privacy Matters

Your participation is your choice. You may choose not to answer certain questions or remain anonymous.

Not all questions are required. If you prefer not to respond, we can select "Prefer not to answer" in the system.

Once registered, you won't need to complete the process every time; simply use your key tag at any participating pantry. Occasionally, we may ask for updates.

Your Rights & Our Commitment to You

Safety & Security

Our system is secure and confidential, keeping your information private. All reporting is anonymous, so your specific details will never be shared.

Respect

We will always treat you and your information with dignity and respect. Your answers will never be used to refuse service or discriminate against you.